



SMART Management Systems Lab Series:

2-day interactive workshop on effective communication and dialogue, reduce the risks of labor dispute

SMART 'HR Management Lab' Level 2:

- Enhance the effective communication skills to avoid misunderstandings and conflict
- Enhance the knowledge of complete and effective communications mechanisms in order to build trust and understanding among the workforce
- Learn how to implement crucial & effective workplace dialogue to reduce and handle the labor dispute

Date: 30 and 31 July 2019

Venue: Jasmine Palace Hotel (No. (341) Pyay Road, Sanchaung Township, Yangon)

Language: English and Myanmar language with simultaneous interpretation

Participation Fee: 100,000 Myanmar kyats per person. Factories who have participated in SMART Myanmar's on-site programs before can apply for a 50% discount. *(This fee is all inclusive, covering both days and lunch)*

The participation fee is due on the first day of the workshop, payable in Myanmar kyats, 100,000 MMK.



**SMART
Myanmar**

www.smartmyanmar.org



Funded by the
European Union.

For Registration, please send email to **Hsu Yin Win** (hsu@smartmyanmar.org) **before 24th July** to reserve the seats. Please include the following information in the email: **company name, participant name, job position, contacts number, which SMART Myanmar onsite program has participated before**, if you have any questions, please contact **Hsu** with phone at 09420020577.

“After the training, I arranged sharp tool training for supervisors and workers, this time I applied the communication skills which I learned from the training, by comparison, this training went much better than before. After 2 weeks, I monitored the sharp tool management in the production line, all of them manage very well.”

~ Social compliance manager from Unique HTT.

“Really thanks to SMART Myanmar team. I got more than I expected from your training. Always waiting to participate for the training from your team.”

~ HR manager from Eurogate Sportware.

“With the understanding of importance of good communication mechanism, we arranged the election of WCC, and follow the suggestions to run the WCC effectively, the communication in our factory improves a lot.”

~ HR Manager from Su Yu Ei.

Participants completing both 2 days training and home assignment will receive a signed certificate stating that they have completed the **SMART Management Systems Lab on Communication and Dialogue**.

